

BANCHORY LODGE

A warm welcome to Banchory Lodge. On behalf of all the staff, we hope you have an enjoyable stay.

Should you require any additional help or information during your stay with us, please do not hesitate to contact any member of the team.

Our staff will be happy to assist you at any time.

Thank you for choosing Banchory Lodge.



DINING AT BANCHORY LODGE

BREAKFAST

Served: Monday to Friday from 7am to 10am

Saturday & Sunday from 8am to 10am

Room service is available during these times, a £5.00 tray supplement applies

BRUNCH

Served each Sunday from 12noon to 4pm

LUNCH

Served Monday to Saturday from 12noon to 2.30pm

Sandwiches - served 12noon to 5pm

AFTERNOON TEA

Monday to Saturday from 2:30pm to 4pm

Sunday from 3pm to 4:30pm

DINNER

Served daily Monday to Sunday from 6pm to 9pm

ROOM SERVICE

Served from 12pm to 2.30pm - 6pm to 9pm.



GUEST INFORMATION DIRECTORY

CONTACT RECEPTION

To contact reception please dial '0'
For all external calls please dial '9' before the number.

BUS SERVICES

Stagecoach services 201, 202 + 203 run along the North Deeside Road at regular intervals, the current time tables are available at reception.

CAR RENTAL

There are no rental companies based in Banchory, the closest offices are in Aberdeen, these companies may deliver your vehicle to the hotel.

Avis 0808 284 0014
Budget 0808 284 4444
Enterprise 01224 642 642
Europcar 0871 384 9900

CHECK IN / CHECK OUT

Check in is from 3pm with check out at 11am, if you require your room out with these times, please contact reception.

CHURCH

Banchory Ternan East Church -10:30 Sunday Service
Banchory Ternan West Church – 10:30 Sunday Service
St Columba Catholic Church – 10:00am and 6:00pm Sunday Services
St Ternans Scottish Episcopal Church – 8:00am Sunday Services,
additional services on certain days



DOCTOR

The local doctors surgery can be contacted on 0345 013 0750, out of surgery hours you can contact NHS 24 for advice by simply dialling 111.

DENTIST

There are two local dental surgeries
Banchory Dental Practice – 01330 823400
Fountain Dental Group – 01330 822583

EMERGENCY PROCEDURES

Please familiarise yourself with the escape routes which are included on the information in your room. In the event of a fire alarm please make your way out to the muster point on the lawn, if you require assistance in the event of a fire alarm, please advise reception on check in.

FISHING

Fishing can be arranged locally through FishDee www.fishdee.co.uk or our recommended ghillie Jock Monteith on www.salmon-fishing-scotland.com. Ask reception if you need any further help or advice. The hotel has a rod box outside the front of the hotel. Should you require the key please contact reception.

HOUSEKEEPING

Housekeeping services are provided daily. Special needs and extra amenities can be arranged via reception.

ICE

This can be arranged via the bar or reception.



GUN STORAGE

Should you be visiting the hotel for a shooting trip please be advised that all guns must be stored within our secure gun cabinet in accordance with Scottish law. Access to the cabinet is via reception.

LAUNDRY SERVICES

This is available Monday through Friday. Laundry bags and forms are provided in the rooms and at reception. Please see reception for further details.

MILK

If you would like fresh milk delivered to your room please contact reception.

NEWSPAPER

Local and National newspapers can be ordered with reception.

OFFICE SERVICES

Printing and photocopying are available at reception at a cost of 15p per page for black and white and 25p per page for colour. Reception can also assist with scanning and email.



PACKED LUNCH

Are you planning on heading off and exploring Royal Deeside? Or perhaps you've got a day's cycling, walking or fishing planned. Ask reception for full details of what our Chefs can prepare freshly for you including sandwiches, soup, savoury snacks and scones. Whatever you fancy we can make up a tasty lunch that is just right for you.

PAYMENT METHODS

Payment for services at the hotel can be made by cash or credit / debit card. The hotel accepts Visa, Mastercard, Maestro and American Express. Personal cheques cannot be accepted for accounts which are to be settled on departure from the hotel.

TAXI

Please contact reception to arrange. Local taxi companies only accept cash payments.

TOILETRIES

If you have forgotten any items the hotel carries a small stock of toiletries at reception.

WAKE UP CALL

Please contact reception to arrange.

WI-FI

This is provided complimentary throughout the bedrooms and public areas. This can be accessed by selecting Banchory Lodge Hotel Guest in the Wi Fi options, no password is required. By entering your email address you are accepting the terms and conditions.



HISTORY

The story of The Lodge dates to the early 1800's, when General William Burnett acquired The Arbeadie Estate on the north side of the River Dee, along with the lands in the valley of the River Feugh, including the whole parish of Strachan. He owned an old tavern known as the Coble Heugh Inn.

Before the bridge over the River Dee was built in 1798 drovers, pedlars and chance travellers used the ford close to the Coble Heugh Inn. The ford was operated by the ferryman, the keeper of the coble, and a large shallow boat. In the early 1800s the Coble Heugh Inn was incorporated into a new mansion house and General William named it Banchory Lodge. In 1839, General William Burnett passed away, and from this Scolty Tower was erected to his memory by his friends and tenants in 1842.

This Georgian mansion house has been sympathetically renovated and upgraded over the years, spanning two centuries of family ownership.

The Lodge has retained every ounce of its individuality, character and identity and is justifiably proud to share with you one of the few remaining Scottish country house hotels of its kind. The Lodge sits on the gateway to Royal Deeside and the Cairngorms, one of Scotland's National Parks. The coming of the railway in 1853 turned the town into a country resort and much of its architecture dates back to that era. The clean air of Deeside has long been a draw coupled with its stunning scenery. Of course, there is a strong Royal connection with Royal Deeside. The royal family have holidayed at Balmoral and Birkhall since the mid-19th century. Queen Victoria and Prince Albert often travelled by royal carriage to Balmoral Castle along the Deeside Railway line, now a popular footpath close to the hotel.

